"We Help Put America Through School"

Federal Student Aid
Integration Partner

Bi-Weekly Task Order Status Report

Reporting Period: November 25 – December 15, 2003

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INTEGRATION PARTNER PROGRAM SCORECARD

Reporting Period November 14, 2003 - December 15, 2003

	COD	Financial Integrity			Data Marts	Technical Architecture & Inf. Services						Integration Leadership	
	TO 77 WO 2 - Common Origination & Disbursement	TO 116 - Electronic Audited Financial Statements	TO 146 - Loan Processing and Issuance Fee	TO 149 - FMS Forms 2000	T0 139- CM/FP Data Mart Maintenance	TO 77 WO1 - SAIG (FSA to the Internet)	TO 117 - EAI Release 3	TO 118 - ITA Release 3	TO 120 - Security and Privacy Support	TO 144 - E-Authentication and E-Signature Support	TO 147 - TPM Gap Analysis	TO 154 - Contract & Financial Management	TO 126 - Integration & Leadership Support
Schedule	Yellow ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔
Cost	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔
Quality	Yellow ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔
Scope	Yellow ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔
Task Order	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Yellow ↓	Green ↔
Overall	Yellow ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Yellow ↓	Green ↔

Key	
Green	Low Risk - on schedule, no significant issues
Yellow	Moderate Risk - minor schedule slippage
Red	High Risk - significantly impacts project schedule
↑	Better since last report
↓	Worse since last report
↔	Same since last report

PMO Project Update

TO # and Name	**COD /TO#77/WO# 2**
Owner Unit	**School Channel/Title IV Delivery**
Partner	**Integration Partner**
Reporting Period	**December 1-15, 2003**

Project Contacts

	FSA	Partner
Sponsor/Mgt	**Kay Jacks**	**Ken Dineen**
Project Lead	**Rosemary Beavers**	**Chris Merrill**
ITR		**Katie Crowley**
Tech Rep		**Frank Southfield**
COR	**C. Seifert/S. Wingard**	**Mike Swain**

Prepared By	**James Crown**
	Idoya Oscariz
Date Prepared	**December 12, 2003**

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Status Highlights

COD /TO#77/WO# 2

	Overall Score	Overall Trend	Comments
Overall Project Scorecard	Yellow	Same	Numerous critical and high severity production problems are currently open which are impacting batches being processed and also the financial integrity of the system. The PRR for release 2.2 was conducted on November 20 and the release was implemented on November 21. It has been agreed with FSA to split 3.0 into 2 releases: 3.0 and 3.1. The implementation date for Release 3.1 has been scheduled for July 23, 2004. Coding is complete for Release 3.0 and product test is underway. For Release 3.1, 15 FDDs have been signed off by FSA and 15 technical designs have been completed.
Overall Project Stage	Testing	**Est. % TO Completed**	
Red Flags/Major Issues	Continue to struggle with schedule and backlog of production issues, which consume resources needed for Releases 3.0 and 3.1. The delay of 2.2 implementation date will impact release 3.0.		
Corrective Actions Taken	Increased reporting and oversight of development activities and issue resolution; redeployed resources to high risk areas.		
Management Support Needed	none at this time		

Major Accomplishments Over Past Two Weeks
Test results for School Request Correspondence from release 2.2 deferred were delivered to FSA on 12/08
Release 3.0 - Coding has been completed and assembly test is underway. Release 3.0 Test Approach document was signed off by FSA. Phase 4 product test scripts were delivered to FSA on 12/08. Product Test started on December 2.
Releases 3.1 - 15 FDDs have been approved by FSA. Technical Desings are in progress
Attended the Electronic Conference (EAC) in New Orleans from December 2nd to December 5th
Upcoming Activities Over Next Two Weeks
Continue with the execution of assembly and product tests for release 3.0
School Request Correspondence will go live as an 2.X exception release on 12/16
Release 3.1 - Obtain FSA approval on outstanding FDD for release 3.1. Finalize Technical Design Walkthoughs

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Project Scorecard

COD /TO#77/WO# 2

Category	Score	Trend	Comments
Schedule	Y	⟺	Release 2.2 was implemented one week late on 11/21/03. The teams are working 7 days a week to make up for the lost time. Daily meetings are being held with TSYS and FSA to discuss testing status. Test execution for release 3.0 has started but will be impacted by delay of 2.2 release. Coding for release 3.0 is complete and assembly and product test is underway.
Cost	G	⟺	Contract is functioning within budget.
Quality	Y	⟺	The quality of deliverables has improved over the last 6 months. These deliverables include Test Cases, Test Results, Requirements Design Documents and Functional Design Documents. However, there is still room for improvement as the contractor becomes more knowledgeable in the business and understands our expectations.
Scope	Y	⟺	The two outstanding 2.1B projects have been delayed to later releases. School Request Correspondence was moved to 2.2 and Direct Loan Closeout to 3.1 School Request Correspondence testing was not completed with 2.2 so it will be implemented when testing is complete. Because of the delays in Release 2.2 the scope for Release 3.0 was assessed and the release was broken into two releases (3.0 and 3.1).
Task Order	G	⟺	Mod pending to incorporate SLA's and billing schedule.
Overall Score	**Yellow**	**Same**	**Numerous critical and high severity production problems are currently open which are impacting batches being processed and also the financial integrity of the system. The PRR for release 2.2 was conducted on November 20 and the release was implemented on November 21. It has been agreed with FSA to split 3.0 into 2 releases: 3.0 and 3.1. The implementation date for Release 3.1 has been scheduled for July 23, 2004. Coding is complete for Release 3.0 and assembly and product tests are underway. For Release 3.1, 15 FDDs have been signed off by FSA and 15 technical designs have been completed.**

R — High Risk – Significantly impacts Project schedule/cost
ex) 4+ weeks over schedule
10% over cost

Y — Moderate Risk – Minor schedule/cost slippage and/or manageable issues
ex) 2-4 weeks over schedule
5-10% over cost

G — Low Risk – On schedule, on budget and no significant issues
ex) 0-2 weeks over schedule
0-5% over cost

⇧ Better ⇩ Worse ⟺ Same

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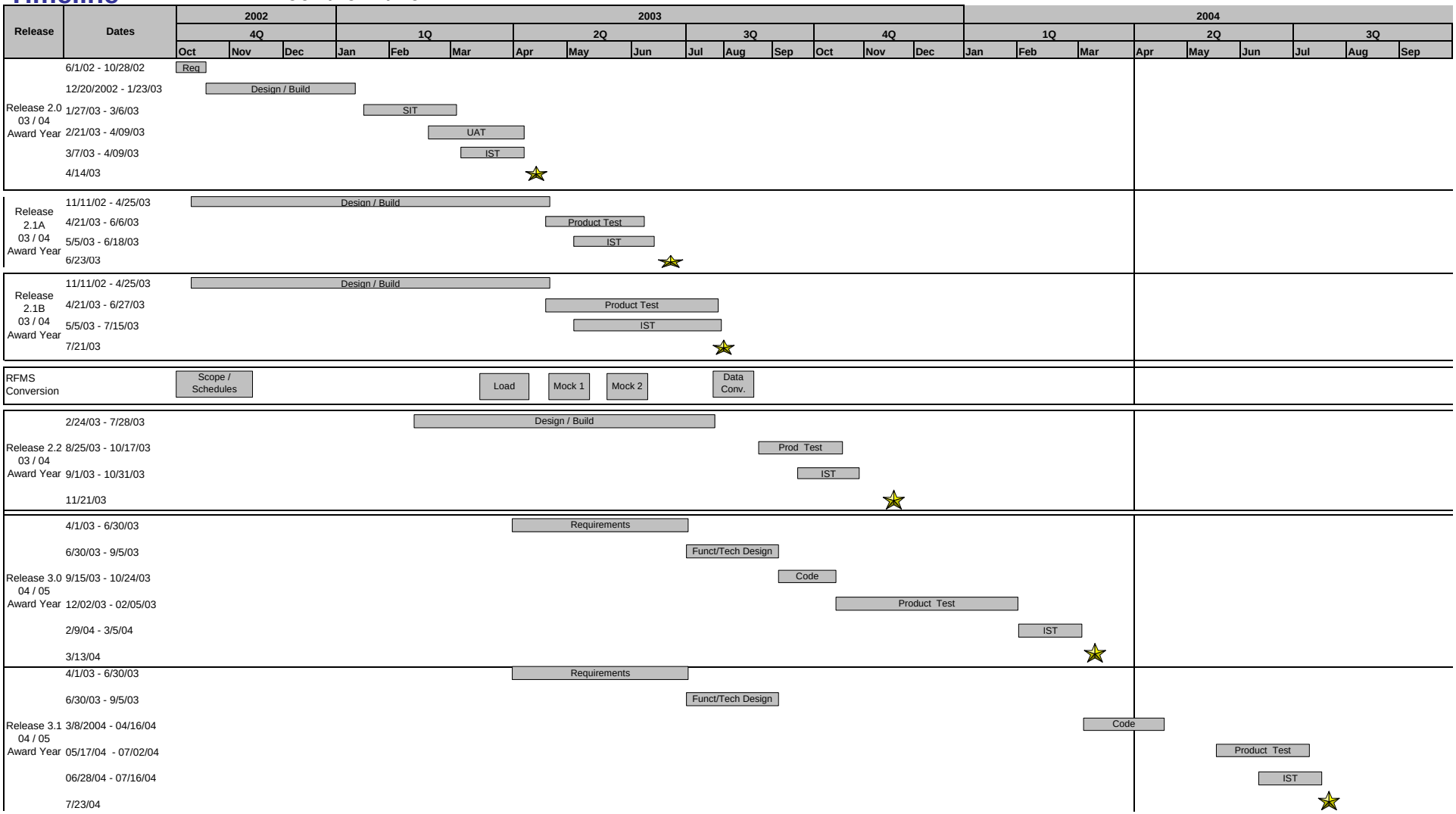
Timeline

COD /TO#77/WO# 2



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Major Risks & Issues

COD /TO#77/WO# 2

Major Risks

Risk Description	Impacts	Dependent Parties	Risk Category	Open Date	Status	Mitigating Actions	Severity	Probability	Level of Control
Production Issues - The number of production issues could get above a manageable level.	Impacts Schools ability to process records which may prevent funds from being accurately and timely dispersed to schools and students. Increases Customer Service call volume. Pulls development resources which impacts ability to make 2.2 and 3.0 release dates.	Schools, Customer Service, FSA Staff, Development	Operational	10/22/2002	In-Progress	- Action teams formed with members from TSYS, Integration Partner and FSA to resolve issues - NETMAN Reduction plan has been implemented - Financial Data Cleanup Team making significant progress.	High - Project level do not escalate	Likely	Moderate
Concurrent Development Effort – significant overlap between 3.0, 3.1 and 4.0 Releases	Impacts schools, customer service and FSA users of COD.	Trading partners	Operational	10/1/2002	In-Progress	- Additional resources are being added to the team. - Resource planning is being done - Daily development meetings held with FSA and TSYS - Contents of 2.2 evaluated and 2/3% projects moved to 3.0 - Release 3.0 split into 2 releases	High - Project level do not escalate	Likely	Moderate
FSA Resources may not have enough resources to review all deliverables by their due dates	Impacts design, coding, test planning and test execution review		Operational	11/18/2002	In-Progress	Meetings frequently held to prioritize items to be reviewed by FSA. Two new resources will be supporting the review of deliverables.	High - Project level do not escalate	Likely	Moderate
							Medium		
							Minimal		

Major Issues

Issue #	Issue Description	Impacts and Dependent Parties	Open Date	Target Resolution Date	Assigned To	Proposed/Actual Resolution	Status	Priority
								Critical - Escalate to Leadership

eZ-Audit Project Update

TO # and Name	**TO 116 - eZ-Audit** **(Electronic Audited Financial Statements & Compliance Reports)**
Owner Unit	**Schools**
Partner	**Accenture**
Reporting Period	**December 1 - December 15, 2003**

Project Contacts

	FSA	Partner
Sponsor/Mgt	**Kay Jacks**	**Kelly Tate**
Project Lead	**Randy Wolff**	**Brian Cannavan**
ITR		
Tech Rep		
COR	**Steve Allison**	**Mike Swain**

Prepared By	**Brian Cannavan**
Date Prepared	**December 15, 2003**

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Status Highlights

TO 116 - eZ-Audit

	Overall Score	Overall Trend	Comments
Overall Project Scorecard	Green	Same	eZ-Audit R1.0 went live as scheduled on April 1, 2003. eZ-Audit R1.01 went live as scheduled on August 3, 2003. The team continues to resolve Production Stabilization SIRS.
Overall Project Stage	Deployment	**Est. % TO Completed**	100% build complete Production Stabilization Support phase slotted for 2 months 100% complete Peak Processing Support - - 100% complete Transition to Operations Support 83% complete
Red Flags/Major Issues			
Corrective Actions Taken			
Management Support Needed			
Red Flags/Major Issues			
Corrective Actions Taken			
Management Support Needed			
Red Flags/Major Issues			
Corrective Actions Taken			
Management Support Needed			

Major Accomplishments Over Past Two Weeks
Continue to investigate and resolve all Production Stabilization SIRs
Continue to investigate future requirements with the client for a possible release 2.0 (R 2.0)
Finished testing of eZ-Audit Application in WebSphere 5.0 development env
Continue to work with client to Mod the current task order for continued stabilization support and a release 2.0. Client has gone to the IPC and received approval for funding for development on eZ-Audit. Client has submitted an SOO for a modification to this task order that will allow Accenture to do this development.
Finished preparing the Tech prop and the price prop for TO116 Mod 5 and have submitted them the PMO.
Put in staffing requests for Mod 5.
Upcoming Activities Over Next Two Weeks
Continue to investigate and resolve all Production Stabilization SIRs
Transition eZ-Audit to the Websphere 5.0 Production Env. Schedule is to move the code into the Production env on 12/21. The production url will then be pointed to the 5.0 env on 12/28.
Continue to investigate future requirements with the client for a possible release 2.0 (R 2.0)

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Project Scorecard

Date Prepared:

December 16, 2003

Category	Score Status	Trend Status	Comments
Schedule	G	⟺	On schedule for activities defined in Transition to Operations Support Phase of the effort
Cost	G	⟺	All funding approved by IPC for Stabilization - FSA has confirmed funding for Transition to Operations Support phase to begin September 1 and conclude December 31, 2003.
Quality	G	⟺	Excellent - continue to resolve all level 1 (Priority) Production SIRS
Scope	G	⟺	Clearly defined – per strict adherence to CCB process and direction
Task Order	G	⟺	Task Order (#116) Transition to Operations Support for September 1 - December 31, 2003 was approved and funded by FSA.
Overall Score	**Green**	**Same**	On schedule and within budget

R — High Risk – Significantly impacts Project schedule/cost
ex) 4+ weeks over schedule
10% over cost

Y — Moderate Risk – Minor schedule/cost slippage and/or manageable issues
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5-10% over cost

G — Low Risk – On schedule, on budget and no significant issues
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⇧ Better ⇩ Worse ⟺ Same

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Timeline

TO 116 - eZ-Audit
(Electronic Audited Financial Statements & Compliance Reports)

Project Kickoff		1/16/2002		completed
Requirements Definition				
Definition		3/20/2002		completed
Baseline Requirements		4/16/2002		completed
Application Design				
Preliminary Design		5/15/2002		completed
Functional Design		7/15/2002		completed
Detailed Technical Design		8/19/2002		completed
Test Approach/Plan		9/30/2002		completed
Application Development				
Build		12/20/2002		completed
Test Results		2/28/2003		completed
Application Delivery				
Deployment		4/1/2003		completed
Stabilization		5/23/2003		completed
Peak Processing Support		6/30/2003		completed
Peak Processing Support		7/31/2003		completed
Peak Processing Support		8/29/2003		completed
Transition to Ops Plan		9/12/2003		completed
Application Support Manual		9/30/2003		completed
eProject Document List		10/31/2003		completed
Transition to Ops Performance Report		12/19/2003		on hold pending new Mod to the TO

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Major Risks & Issues

TO 116 - eZ-Audit
(Electronic Audited Financial Statements & Compliance Reports)

Major Risks

Risk Description	Impacts	Dependent Parties	Risk Category	Open Date	Status	Mitigating Actions	Severity	Probability	Level of Control

Major Issues

Issue #	Issue Description	Impacts and Dependent Parties	Open Date	Target Resolution	Assigned To	Proposed/Actual Resolution	Status	Priority
1	Informed by OGC and IG that eZ-Audit system may be at risk post the 6 month provisional pilot approved by OMB in March 2003	OMB may halt eZ-Audit system usage after the 6 pilot period (Sept 2003)	4/1/2003	ASAP	FSA	Developed Modification 3 to Task Order to ensure partnering with Bob Swab of BearingPoint to support the development of relationships with relevant parties and to initiate strategy sessions with FSA to ensure approval by OMB. As of May 14, 2003, FSA has decided not to modify this task order. Alternatively, Jeff Baker and John Kolotos of FSA will be working closely with OMB to secure final approval of eZ-Audit. Accenture has been informed by Randy Wolff that a Federal Register Notice will be posted in the coming weeks that will allow for the provisional approval of eZ-Audit to extend well beyond the current expiration date of September 30, 2003.	Closed	High
2	FSA has not identified an operating partner for the eZ-Audit system.	Once the current TO runs out (12/31/2003), there will be no operations team for eZ-Audit.	11/1/2003	ASAP	FSA	As of a meeting on 11/6/2003, FSA will contact their COTR to discuss modifying the current TO to keep Integration Partner on until 7/31/2004. This modification would also include future options for Integration partner to implement a furture release focusing on the Not For Profit Institution facing web pages and another release focusing on school groups and incomplete submissions. FSA has received approval for funding for the future release. A new SOO has been submitted that will cover this new release and continued application support through 6/30/2004. The SOO will be for a modification to the current TO 116. The SOO was receieved by Integration Partner and a tech price and price prop have been created. This issue will stay open until the tech prop is accepted for this new modification to the TO and operations through 7/31/2004 are secured.	In-Progress	High
3	Resource shortage for Mod 5 work on TO116	TO116 Mod 5 has a design/ dev/ test/ deploy portion of it that must go into production by the end of February. Currently the staffing requests that have been made for this work have not been filled. Without resources on the team by 1/2/2004, the work is in jeopardy of not being completed.	12/15/2003	ASAP	Integration Partner	This issue is being raised in hopes that resources can be identified for the eZ-Audit effort.	In-Progress	High

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PMO Project Update

TO # and Name	**TO 146 - FMS LPIF Interface Updates**
Owner Unit	**CFO Channel**
Partner	**Accenture**
Reporting Period	**November 28 - December 15, 2003**

Project Contacts

	FSA	Partner
Sponsor/Mgt	**Jay Hurt**	**Rob O'Keefe**
Project Lead	**Jay Hurt**	**Scott A. McConaghie**
ITR		
Tech Rep		
COR	**Steve Allison**	**Scott A. McConaghie**

Prepared By	**Scott A. McConaghie**
Date Prepared	**December 15, 2003**

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Status Highlights

TO 146 - FMS LPIF Interface Updates

	Overall Score	Overall Trend	Comments
Overall Project Scorecard	Green	Same	FMS LPIF Interface Update Team is achieving its major milestones on schedule.
Overall Project Stage	Ongoing	**Est. % TO Completed**	
Red Flags/Major Issues			
Corrective Actions Taken			
Management Support Needed			

Major Accomplishments Over Past Two Weeks
Successfully migrated code from Development to Test Environment
Completed System Testing using 4 files received from NSLDS
Upcoming Activities Over Next Two Weeks
Submit Deliverable 146.1.3 - PRR on 12/17/03 as scheduled

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Project Scorecard

TO 146 - FMS LPIF Interface Updates

Category	Score	Trend	Comments
Schedule	G	⟺	- No Schedule Issues
Cost	G	⟺	- No Cost Issues
Quality	G	⟺	- No Quality Issues
Scope	G	⟺	- No Scope Issues
Task Order	G	⟺	- Task Order period is from 9/16/03 thru 2/27/04
Overall Score	**Green**	**Same**	**FMS LPIF Interface Update Team is achieving its major milestones on schedule.**

R	High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost	Y	Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost	G	Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost

⇧ Better ⇩ Worse ⟺ Same

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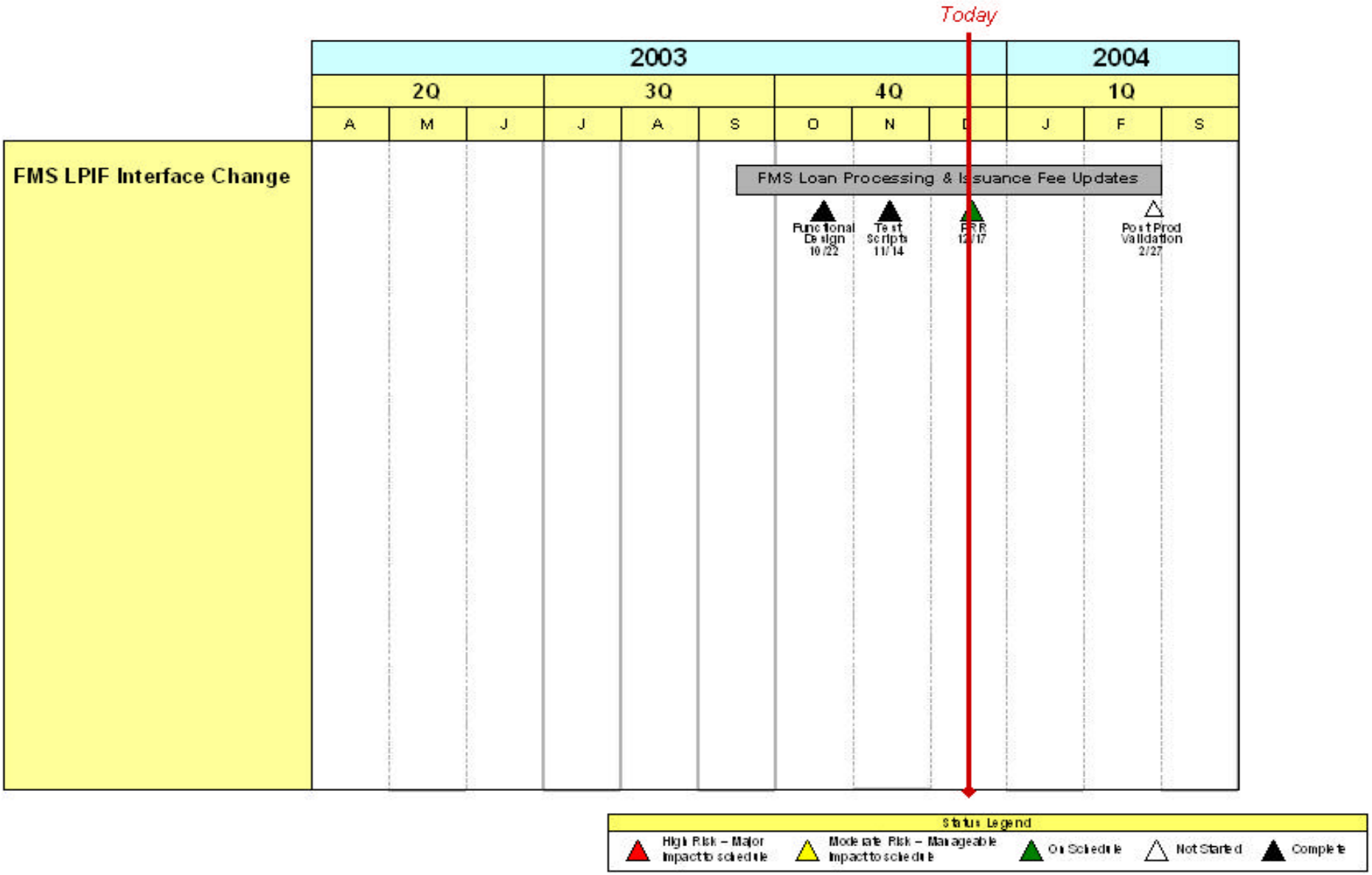
Timeline

TO 146 - FMS LPIF Interface Updates



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Major Risks & Issues

TO 146 - FMS LPIF Interface Updates

Major Risks

Risk Description	Impacts	Dependent Parties	Risk Category	Open Date	Status	Mitigating Actions	Severity	Probability	Level of Control
Finalizing basis point indicator and Interface Control Document with NSLDS	Unable to complete Requirements/Design in a timely fashion to meet deliverable dates	NSLDS LPIF Team	Financial	9/25/2003	Closed	Met with NSLDS on 9/25/03 to discuss. NSLDS agreed to work to have ICD completed by 10/2/03.	High	Likely	Moderate
Receipt of 1st test file from NSLDS prior to FMS LPIF System Testing	Unable to begin System Testing without official file received from NSLDS	NSLDS LPIF Team	Financial	9/25/2003	Closed	Met with NSLDS on 9/25/03 to discuss. NSLDS agreed to deliver LPIF test extract by 12/1/03.	High	Likely	None
Receipt of 2nd test file from NSLDS prior to FMS LPIF Integration Testing	Unable to begin Integration Testing without official file received from NSLDS	NSLDS LPIF Team	Financial	11/24/2003	Closed	Per email with NSLDS, 2nd file will be sent between 12/8/03 and 12/10/03.	High	Likely	None

Major Issues

Issue #	Issue Description	Impacts and Dependent Parties	Open Date	Target Resolution Date	Assigned To	Proposed/Actual Resolution	Status	Priority

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PMO Project Update

TO # and Name	**TO 149 - Form 2000 Enhancements Release II**
Owner Unit	
Partner	**Accenture**
Reporting Period	**November 25 - December 15, 2003**

Project Contacts

	FSA	Partner
Sponsor/Mgt		
Project Lead		
ITR		
Tech Rep		
COR		

Prepared By	**Joanna Zieba**
Date Prepared	**December 15, 2003**

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Status Highlights

TO 149 - Form 2000 Enhancements Release II

	Overall Score	Overall Trend	Comments
Overall Project Scorecard	Green	Same	Project tracking to workplan
Overall Project Stage	Design	**Est. % TO Completed**	
Red Flags/Major Issues			
Corrective Actions Taken			
Management Support Needed			

Major Accomplishments Over Past Two Weeks
Received client feedback and made necessary revisions to the first deliverable - 149.1.1 Functional Design Documents & Project Work Plan
Met with FMS Operations team and agreed on instance cloning schedule and expectations
Sent Test Script Scenario List to client for review
Created SAIG file layout change document for GA's
Continued Technical Design
Continued Test Planning and Test Script Development
Upcoming Activities Over Next Two Weeks
Review Technical Designs
Continue Test Planning and Test Script Development
Begin Build and Unit Test script Development

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Project Scorecard

TO 149 - Form 2000 Enhancements Release II

Category	Score	Trend	Comments
Schedule	G	⟺	-All deliverables are on schedule.
Cost	G	⟺	- Project financials are in line with expectations.
Quality	G	⟺	- Project quality is in line with expectations
Scope	G	⟺	- Scope has been well defined for the task order.
Task Order	G	⟺	- Task Order Awarded
Overall Score	**Green**	**Same**	**Project tracking to workplan.**

R — High Risk – Significantly impacts Project schedule/cost
ex) 4+ weeks over schedule
10% over cost

Y — Moderate Risk – Minor schedule/cost slippage and/or manageable issues
ex) 2-4 weeks over schedule
5-10% over cost

G — Low Risk – On schedule, on budget and no significant issues
ex) 0-2 weeks over schedule
0-5% over cost

⇧ Better ⇩ Worse ⟺ Same

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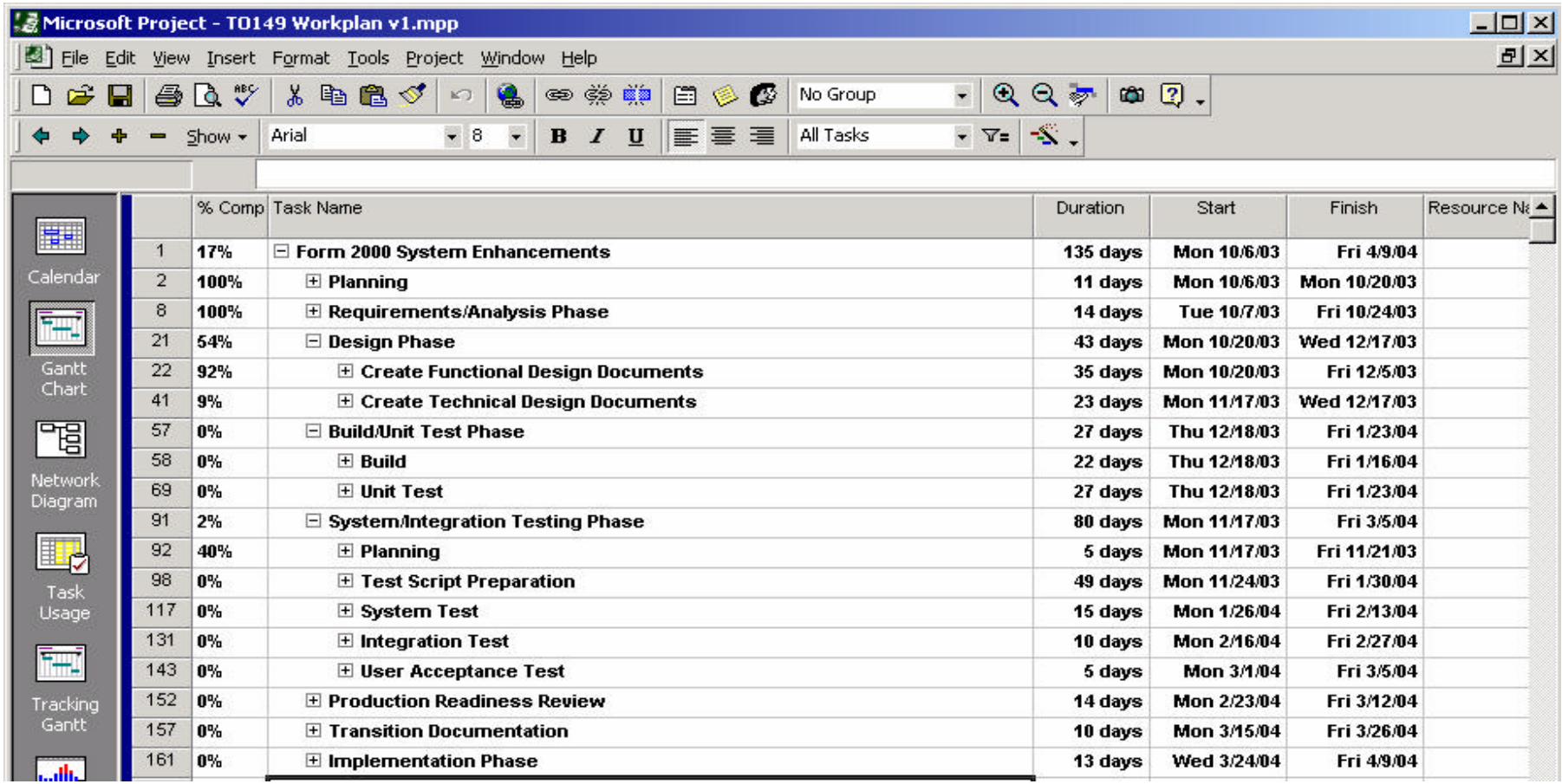
Project Timeline

Date Prepared: **November 24,2003**



	% Comp	Task Name	Duration	Start	Finish	Resource Na
1	17%	Form 2000 System Enhancements	135 days	Mon 10/6/03	Fri 4/9/04	
2	100%	Planning	11 days	Mon 10/6/03	Mon 10/20/03	
8	100%	Requirements/Analysis Phase	14 days	Tue 10/7/03	Fri 10/24/03	
21	54%	Design Phase	43 days	Mon 10/20/03	Wed 12/17/03	
22	92%	Create Functional Design Documents	35 days	Mon 10/20/03	Fri 12/5/03	
41	9%	Create Technical Design Documents	23 days	Mon 11/17/03	Wed 12/17/03	
57	0%	Build/Unit Test Phase	27 days	Thu 12/18/03	Fri 1/23/04	
58	0%	Build	22 days	Thu 12/18/03	Fri 1/16/04	
69	0%	Unit Test	27 days	Thu 12/18/03	Fri 1/23/04	
91	2%	System/Integration Testing Phase	80 days	Mon 11/17/03	Fri 3/5/04	
92	40%	Planning	5 days	Mon 11/17/03	Fri 11/21/03	
98	0%	Test Script Preparation	49 days	Mon 11/24/03	Fri 1/30/04	
117	0%	System Test	15 days	Mon 1/26/04	Fri 2/13/04	
131	0%	Integration Test	10 days	Mon 2/16/04	Fri 2/27/04	
143	0%	User Acceptance Test	5 days	Mon 3/1/04	Fri 3/5/04	
152	0%	Production Readiness Review	14 days	Mon 2/23/04	Fri 3/12/04	
157	0%	Transition Documentation	10 days	Mon 3/15/04	Fri 3/26/04	
161	0%	Implementation Phase	13 days	Wed 3/24/04	Fri 4/9/04	

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PMO Project Update

TO # and Name	**TO 139 - Data Mart Operations**
Owner Unit	**Financial Partners/CFO/Students Channels**
Partner	**Accenture**
Reporting Period	**November 28 - December 15, 2003**

Project Contacts

	FSA	Partner
Sponsor/Mgt	**Anna Allen Matt Fontana Cathy Power Sybil Phillips**	**Rob O'Keefe**
Project Lead	**James Greene**	**Scott A. McConaghie**
ITR		
Tech Rep		
COR	**Steve Allison**	**Scott A. McConaghie**

Prepared By	**Scott A. McConaghie**
Date Prepared	**December 15, 2003**

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Status Highlights

TO 139 - Data Mart Operations

	Overall Score	Overall Trend	Comments
Overall Project Scorecard	Green	Same	Data Mart Operations Team is achieving its major milestones on schedule.
Overall Project Stage	Ongoing	**Est. % TO Completed**	
Red Flags/Major Issues			
Corrective Actions Taken			
Management Support Needed			

Major Accomplishments Over Past Two Weeks
Received 3 new FP DM SIRs, 5 were resolved (existing SIRs and new SIRs), 10 requests are outstanding.
Received 2 new CM DM SIRs, 1 were resolved (existing SIRs and new SIRs), 2 requests are outstanding.
Completed FP DM loads from NSLDS, PEPS, and FMS.
Completed CM DM full aggreations for November data.
Continuing Transition to VIP, to be completed on 12/31/03
Submitted Deliverable 139.1.1f on 12/5/2003 as scheduled.
Upcoming Activities Over Next Two Weeks
Support all on-going Data Mart Operations.
Submit Deliverable 139.1.1g on 1/8/2004 as scheduled.

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Project Scorecard

TO 139 - Data Mart Operations

Category	Score	Trend	Comments
Schedule	G	⟺	- No Schedule Issues
Cost	G	⟺	- No Cost Issues
Quality	G	⟺	- No Quality Issues
Scope	G	⟺	- No Scope Issues
Task Order	G	⟺	- Task Order period is from 6/1/03 thru 9/30/03, with follow on option periods. - To date, optional periods for 10/1/03 thru 12/31/03 have been awarded.
Overall Score	**Green**	**Same**	**Data Mart Operations Team is achieving its major milestones on schedule.**

R	High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost	Y	Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost	G	Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost

⇧ Better ⇩ Worse ⟺ Same

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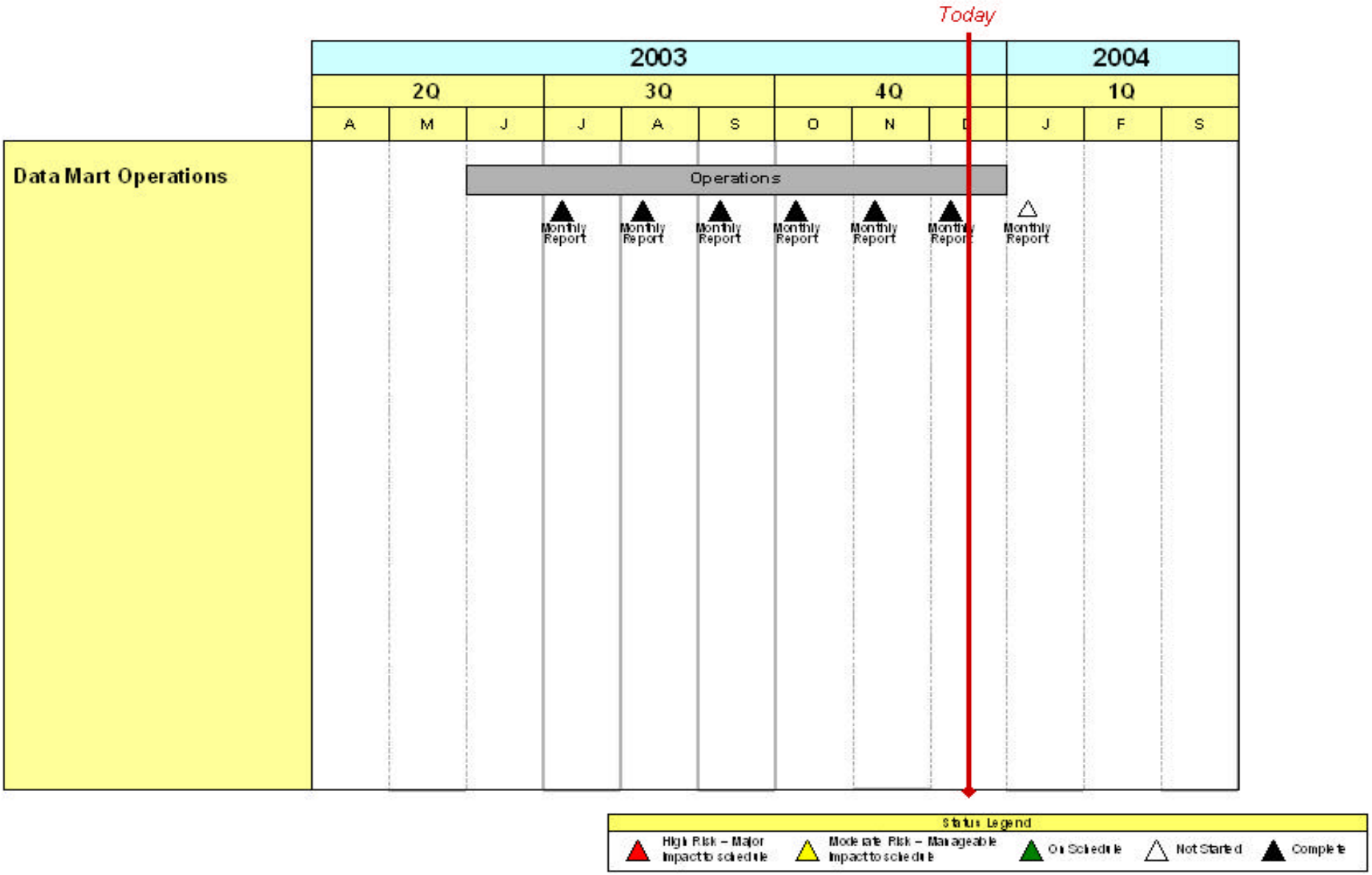
Timeline

TO 139 - Data Mart Operations



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PMO Project Update

TO # and Name	**TO 77.1 - Student Aid Internet Gateway (SAIG)**
Owner Unit	**Schools Channel**
Partner	**Accenture**
Reporting Period	**November 25 - December 15. 2003**

Project Contacts

	FSA	Partner
Sponsor/Mgt	**Kay Jacks**	**Rob O'Keefe**
Project Lead	**Lydia Morales**	**Colleen Ward**
ITR		
Tech Rep		
COR	**Steve Allison**	**Mike Swain**

Prepared By	**Colleen Ward**
Date Prepared	**December 15, 2003**

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Status Highlights

TO 77.1 - Student Aid Internet Gateway (SAIG)

	Overall Score	Overall Trend	Comments
Overall Project Scorecard	Green	Unchanged	SAIG is the operations stage. Generating savings as forecasted. Beginning requirements definition for next release of SAIG. SAIG scored 4.2 on 5.0 scale on this quarter's Customer Satisfaction Survey. SAIG recommend for certification.
Overall Project Stage	Ongoing	**Est. % TO Completed**	
Red Flags/Major Issues	none		
Corrective Actions Taken			
Management Support Needed			

Major Accomplishments Over Past Two Weeks
Outage: Scripts installed on NT server to catch logging errors should the problem occur again.
Datatel: A few users still occasionally pop-up on the over 200 connections report. Continuing to contact the schools and getting them to adjust the settings.
EDConnect Software release: Project Management Plan completed and distributed. High level design and Functional spec completed and distributed.
EAI Interface: Met to discuss ICD updates.
SAIG Security: Rules of behavior signed. Trading partner agreements awaiting application signature. User ID request forms still require signature.
C&A: SAIG recommended for certification. Waiting for final certification.
VDC: Failover testing completed successfully. Determination to combine NT servers
COD: Submitted request for new message classes
CPS: IST testing
LaRS: Submitted request for new message classes
DLOS: Need to determine if mailbox still being used.
DLSS: Weekly meetings held to address problems with sending from the wrong table. Changes made to message class table. No further meetings planned; however, old message classes need to
NSLDS: Actual volume processed considerably over forecast.
eCampus-Based: No issues.
EAC: Conducted two SAIG hands on sessions focusing on TDCommunity Manager. Sessions well attended.
Upcoming Activities Over Next Two Weeks
EDConnect Software: Complete Detailed design.
SAIG Security: Finalize User ID request form and distribute to application systems. Follow up on users not submitting Rules of behavior.
EAI: Receive updated ICDs for review.
COD: Implement requested message classes.
DLSS, CPS & eCampus based: No issues.
LaRS: Meet with team to discuss upcoming plans. Implement requested message classes.
NSLDS: Meet to discuss volume increase and business changes.
VDC: Secure HPL8 for peak processing. Review final results of Disaster Recovery testing, receive revised plan for merge/refresh.
DLOS: Follow up on COD's intention to disable mailbox.
Meet with SAIG SSO

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Project Scorecard

TO 77.1 - Student Aid Internet Gateway (SAIG)

Category	Score	Trend	Comments
Schedule	G	⟺	SAIG in production. Maintenance released deployed in July
Cost	G	⟺	SAIG generating savings according to forecast.
Quality	G	⟺	Meets all deliverables according to contract. Supports applications beyond baseline. Scored 4.2 on 5 point scale on Customer Satisfaction Survey. Rated High & Med-High on most categories on Post Implementation Review. Recommended for full security certification with only minor findings.
Scope	G	⟺	Baseline complete. Additional applications added to SAIG beyond baseline.
Task Order	G	⟺	Umbrella Shared-in-Savings Task Order approved (TO 77) SAIG Work Order approved (WO 1)
Overall Score	**Green**	**Same**	**In operations, savings being generated**

R	High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost	Y	Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost	G	Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost

Better	Worse	Same
⇧	⇩	⟺

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PMO Project Update

TO # and Name	**TO 117 - Enterprise Application Integration**
Owner Unit	**CIO**
Partner	**Accenture**
Reporting Period	**November 24 - December 15, 2003**

Project Contacts

	FSA	Partner
Sponsor/Mgt	**Jerry Schubert**	**Steve Shane**
Project Lead	**Ganesh Reddy**	**Bruce Kingsley**
ITR		**Paul J. Peck**
Tech Rep		
COR	**Carol Seifert**	**Mike Swain**

Prepared By	**Bruce Kingsley**
Date Prepared	**December 15, 2003**

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Status Highlights

TO 117 - Enterprise Application Integration

	Overall Score	Overall Trend	Comments
Overall Project Scorecard	Green	Same	The effort is complete, but monthly optional extensions are expected.
Overall Project Stage	Ongoing	**Est. % TO Completed**	100%
Red Flags/Major Issues			
Corrective Actions Taken			
Management Support Needed			

Major Accomplishments Over Past Two Weeks
Submitted 117.3.4a - EAI Core Operations Services Performance Report VI on Dec 15.
Submitted 117.1.2d - EAI Production Architecture Performance Report IV on Dec 15.
Started EAI implementation on refreshed HP servers for Dev and Test.
Submitted proposal for 3 monthly deliverables and a Transition effort.
Updated interface to accommodate changes in the PEPS file.
Updated EAI components on PEPS, eCB, and WAS production servers to support the HP hardware refresh; ready for the servers to go into production.
Upcoming Activities Over Next Two Weeks
Initiate EAI implementation on refreshed HP servers for Production.
Verify new PEPS interface.

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Project Scorecard

TO 117 - Enterprise Application Integration

Category	Score	Trend	Comments
Schedule	G	⟺	On schedule.
Cost	G	⟺	Overall cost on track.
Quality	G	⟺	All deliverables meet acceptance criteria.
Scope	G	⟺	No significant issues.
Task Order	G	⟺	FSA has funded EAI with optional deliverables through 12/15/03. Provided FSA with proposal for 3 monthly optional deliverables through 3/15; and for a transition to another team.
Overall Score	**Green**	**Same**	**The effort is complete, but monthly optional extensions are expected.**

R	High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost	Y	Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost	G	Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost

Better	Worse	Same
⇧	⇩	⟺

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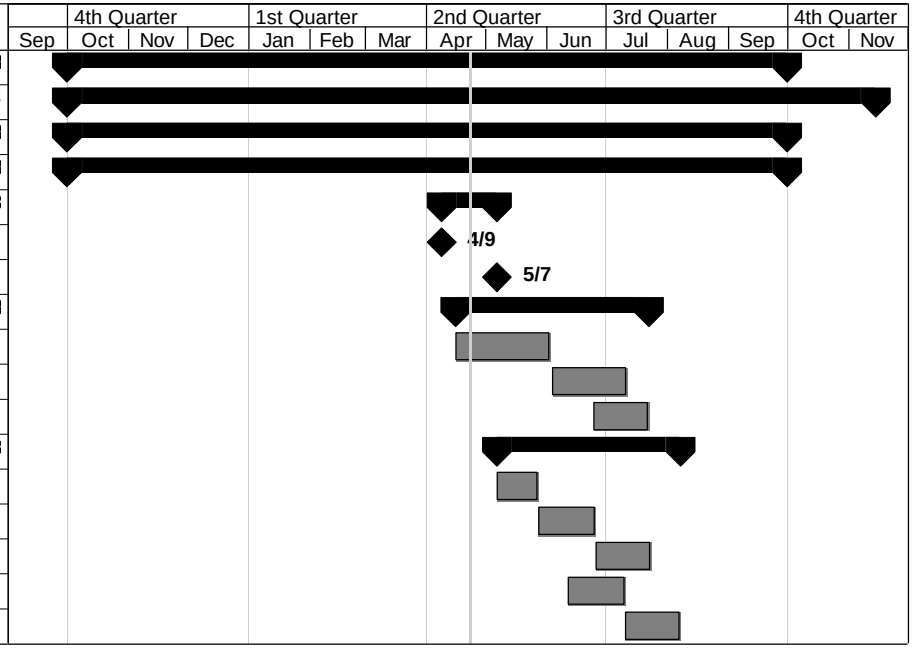
Timeline

TO 117 - Enterprise Application Integration

ID	Task Name	Start	Finish
1	**EAI Core Services**	**Tue 10/1/02**	**Tue 9/30/03**
6	**EAI Production Architecture Maintenance Support**	**Tue 10/1/02**	**Fri 11/14/03**
11	**Configuration Management of EAI Infrastructure**	**Tue 10/1/02**	**Tue 9/30/03**
16	**Integration Strategies for New Initiatives**	**Tue 10/1/02**	**Tue 9/30/03**
20	**Training, Workshops, and Quality Assurance**	**Wed 4/9/03**	**Wed 5/7/03**
21	Workshop 1	Wed 4/9/03	Wed 4/9/03
22	Workshop 2	Wed 5/7/03	Wed 5/7/03
23	**Build Message Status Tool**	**Wed 4/16/03**	**Tue 7/22/03**
24	Build User Interface	Wed 4/16/03	Mon 6/2/03
25	Prepare Usage Document	Wed 6/4/03	Fri 7/11/03
26	Make available for Deployment	Wed 6/25/03	Tue 7/22/03
27	**Provide Reusable EAI Services**	**Wed 5/7/03**	**Thu 8/7/03**
28	Define RCS Requirements	Wed 5/7/03	Tue 5/27/03
29	Build Connection Pooling	Wed 5/28/03	Wed 6/25/03
30	Package Connection Pooling	Thu 6/26/03	Wed 7/23/03
31	Build Generic Web Interface	Thu 6/12/03	Thu 7/10/03
32	Package Generic Web Interface	Fri 7/11/03	Thu 8/7/03



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Major Risks & Issues

TO 117 - Enterprise Application Integration

Major Risks

Risk Description	Impacts	Dependent Parties	Risk Category	Open Date	Status	Mitigating Actions	Severity	Probability	Level of Control
EAI Production monitoring capability provided by CSC as part of the VDC operations is not adequate.	Production outages may last longer than necessary.	Applications that use EAI, specifically COD, FMS, and FAFSA on the Web.	Operational	1/1/2003	In-Progress	Work with CSC to install and configure improved monitoring software (QPasa). Continue to refine procedures with CSC.	High - Project level do not escalate	Likely	Moderate

Major Issues

Issue #	Issue Description	Impacts and Dependent Parties	Open Date	Target Resolution Date	Assigned To	Proposed/Actual Resolution	Status	Priority

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PMO Project Update

TO # and Name	**TO 118 - Integrated Technical Architecture**
Owner Unit	**CIO**
Partner	**Accenture**
Reporting Period	**December 1, 2003 - December 15, 2003**

Project Contacts

	FSA	Partner
Sponsor/Mgt	**Jerry Schubert**	**Robert F. O'Keefe**
Project Lead	**Ganesh Reddy**	**Alex H. LeFur**
ITR		**Paul J. Peck**
Tech Rep		
COR	**Carol Seifert**	**Mike Swain**

Prepared By	**Alex H. LeFur**
Date Prepared	**December 15, 2003**

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Status Highlights

TO 118 - Integrated Technical Architecture

	Overall Score	Overall Trend	Comments
Overall Project Scorecard	Green	Same	All items within the task order are proceeding on time and on budget.
Overall Project Stage	Ongoing	**Est. % TO Completed**	100%
Red Flags/Major Issues			
Corrective Actions Taken			
Management Support Needed			

Major Accomplishments Over Past Two Weeks
Completed Test Cycles 21 - 24 for FAFSA 8.0. FAFSA 8.0 Performance Test is now completed.
Completed successful testing of PIN Authentication and ISIR business processes.
Completed failover test scenarios involving the Web Server, Application Server, individual clones and the web server plug-in. All results from failover scenarios were as expected.
Completed deliverable 145.1.3 Configuration Change Report for FAFSA peak. Results have been sent to the client and CSC for peak production setup.
Migrated converted WAS 5.0 applications to the new ITA HP Dev Servers.
Completed audit of the new ITA HP Perf and Prod Servers and delivered the audit to CSC.
Continued to support the eCB and eZ-Audit development teams in their conversion effort for WAS 5.0.
Sent CSC the ez-Audit installation settings to be used for the ez-Audit WAS 5.0 production installation.
Completed deliverable 118.1.2e ITA Architecture Maintenance Goals Report V.
Audited Interwoven products installation on refreshed servers and notified CSC of discrepancies with Data Deploy installation. Discrepancies will be addressed on 12/15.
Prepared Interwoven refresh servers for application team testing, which is pending work planning from business owners.
Resolved Interwoven sendmail errors, which began as a result of changes to ed.gov exchange server configuration, by modifying Interwoven sendmail script.
Identified solution for Autonomy Autoindexer infinite loop in production. Solution was communicated to CSC and implemented successfully.
Assisted Program Guidance development team with TeamSite templating code migration for Google.
Coordinated Google support's ability to troubleshoot and resolve loaner Google Search Appliance's indexing issues. Troubleshooting required CSC to plug in Google-provided external modem for diagnostics. Google will be shipping a replacement until the final hardware arrives.
Upcoming Activities Over Next Two Weeks
Complete 145.1.4 Performance Test Summary Presentation deliverable.
Continue supporting application development teams in their WAS 5.0 conversion effort.
Ongoing Interwoven product support.
Ongoing Autonomy/Google product support.
24x7 FAFSA Production support.

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Project Scorecard

TO 118 - Integrated Technical Architecture

Category	Score	Trend	Comments
Schedule	G	⟺	All tasks are on schedule.
Cost	G	⟺	Contract costs are on target.
Quality	G	⟺	All deliverables meet acceptance criteria.
Scope	G	⟺	ITA R4.0 proposed scope approved by the IPC.
Task Order	G	⟺	Task Order has been awarded through December 15.
Overall Score	**Green**	**Same**	**All items within the task order are proceeding on time and on budget.**

R	High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost	Y	Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost	G	Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost

⇧	⇩	⟺
Better	Worse	Same

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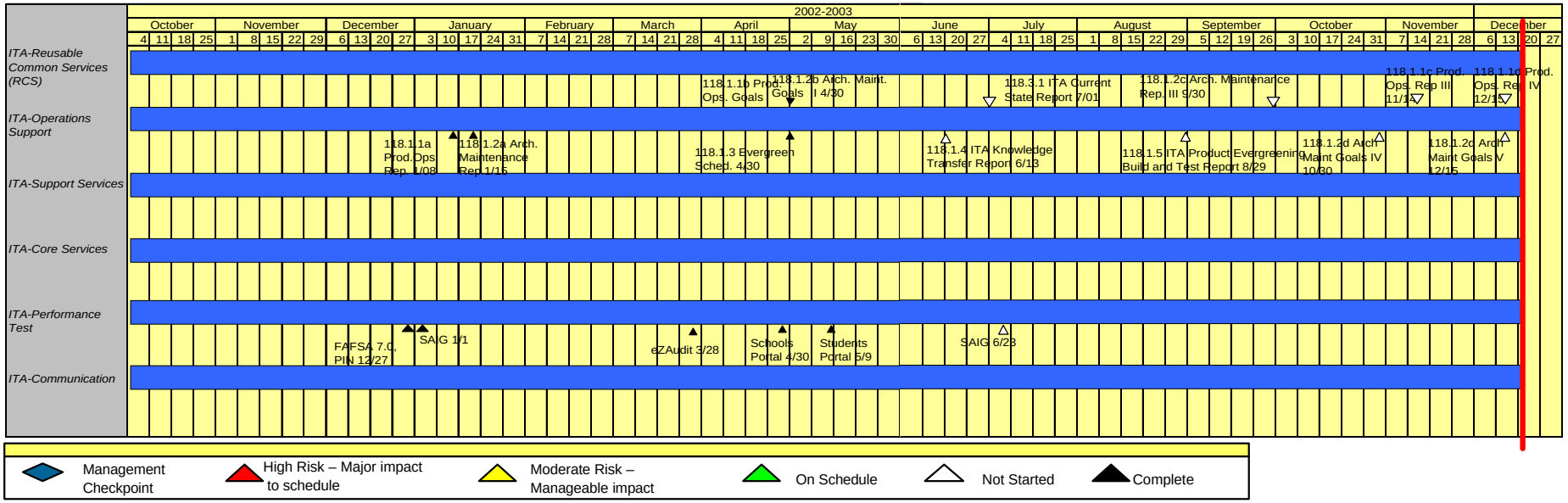
Timeline

TO 118 - Integrated Technical Architecture

Timeline includes Task Order Closing Timeframe Only



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PMO Project Update

TO # and Name	**TO 144 E-Authentication and E-Signature Support**
Owner Unit	**CIO**
Partner	**Accenture**
Reporting Period	**Ending December 15, 2003**

Project Contacts

	FSA	Partner
Sponsor/Mgt	**Charlie Coleman**	**Kelly Tate**
Project Lead	**Neil Sattler**	**Yateesh Katyal**
ITR		
Tech Rep		
COR	**Debbie Bairdain**	**Mike Swain**

Prepared By	**Yateesh Katyal**
Date Prepared	**December 15, 2003**

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Status Highlights

TO 144 E-Authentication and E-Signature Support

	Overall Score	Overall Trend	Comments
Overall Project Scorecard	Green.	Same.	Task order is progressing as planned.
Overall Project Stage	Requirements	**Est. % TO Completed**	71%
Red Flags/Major Issues	The GSA Federal E-Authentication Gateway is not available.		
Corrective Actions Taken	The scope of the task order needs to be revised including the deliverables and due dates and period of performance (see activities below).		
Management Support Needed	N/A.		

Major Accomplishments Over Past Two Weeks
Task order modification #1 is in process (Request received and modification submitted for FSA review).
Comments on the E-Authentication Strategic Business Plan delivered to the E-Authentication Executive Steering Committee.
Upcoming Activities Over Next Two Weeks
Revise Task Order deliverables and period of performance.

1. DELIVERABLES REVISION

Revise deliverables. Delete current deliverable 144.1.1; deliverable 144.1.2 remains due on 12/31/2003.

Revise 144.1.1 to be E-Authentication Project Support and E-Authentication Opportunities Report due 01/31/2004.
2. PERIOD OF PERFORMANCE REVISION
Extend the period of performance from current end date of 12/31/2003 to 01/31/2004.
3. NO COST VARIANCE TO TASK ORDER.

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Project Scorecard

TO 144 E-Authentication and E-Signature Support

Category	Score	Trend	Comments
Schedule	G	⟺	Activities are on schedule.
Cost	G	⟺	Activities are within budget.
Quality	G	⟺	No deliverables have been completed.
Scope	G	⟺	Scope is being redefined in the task order.
Task Order	G	⟺	Task order is awarded; modification #1 is in progress.
Overall Score	**Green**	**Same**	**Task order is progressing as planned.**

R	High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost	Y	Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost	G	Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost

⇧ Better ⇩ Worse ⟺ Same

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Timeline

TO 144 E-Authentication and E-Signature Support

As of: December 15, 2003 Task Order Ends: 1/30/2004 Task Order Award: 8/22/2003

The project work plan is being revised; the proposed revision will include:

	CURRENT DELIVERABLE	CURRENT DUE DATE	REVISED DELIVERABLE	REVISED DUE DATE	SCOPE
144.1.1	144.1.1 E-Authentication (E-Gov) Project Performance Report (September – December 2003) - 12/31/03	12/31/2003	N/A	N/A	Project Support for credential assessment, E-authentication opportunities, reviews.
144.1.2	144.1.2 E-Signature Opportunities Analysis - 12/12/03	12/12/2003	Revise 144.1.1 E-Authentication Project Support and E-Authentication Opportunities Report due 01/31/2004.	1/31/2004	White Paper, Reviews and Comments on Emerging Documents, E-Authentication Opportunities Report, and NIH PKI Pilot support report.

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PMO Project Update

TO # and Name	**TO 147 - TPM Gap Analysis**
Owner Unit	
Partner	**Accenture**
Reporting Period	**11/25/03 - 12/15/03**

Project Contacts

	FSA	Partner
Sponsor/Mgt	**Terri Shaw**	**Kelly Tate**
Project Lead	**Molly Wyatt**	**Roger Hartmuller**
ITR		
Tech Rep		
COR	**Carol Seifert**	**Mike Swain**

Prepared By	**Roger Hartmuller**
Date Prepared	**December 15, 2003**

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Status Highlights

TO 147 - TPM Gap Analysis

	Overall Score	Overall Trend	Comments
Overall Project Scorecard		Green	
Overall Project Stage	Requirements	**Est. % TO Completed**	30%
Red Flags/Major Issues			
Corrective Actions Taken			
Management Support Needed			

Major Accomplishments Over Past Two Weeks
Drafted various Financial Partners process flows
Met with Matt Fontana to discuss approach for the FP Eligibility and Oversight As-Is Flows Deliverable
Identifed an additional resource for the TO
Met with Paul Hill and Molly Wyatt and received concurrence to move the date of the FP Eligibility and Oversight As-Is Flows Deliverable from 1/16/03 to 2/16/03
Determined the best methodology for documenting requirements for the the Non-Case Management Schools deliverable.
Upcoming Activities Over Next Two Weeks
Begin client meetings to create Financial Partners As-Is flows
Begin client meetings for Non-Case Management Requirements

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Project Scorecard

TO 147 - TPM Gap Analysis

Category	Score	Trend	Comments
Schedule	G	⟺	
Cost	G	⟺	
Quality	G	⟺	
Scope	G	⟺	
Task Order	G	⟺	
Overall Score	Green	Same	

R	High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost	Y	Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost	G	Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost

⇧ Better ⇩ Worse ⟺ Same

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Timeline

TO 147 - TPM Gap Analysis

Timeline includes Task Order Closing Timeframe Only

Major Task Name	Delivery Date
Submit Financial Partners Eligibility and Oversight As-Is Flows Deliverable	16-Feb
Submit Non-Case Management Requirements	16-Feb
Submit Financial Partners Eligibility and Oversight Requirements	12-Mar

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PMO Project Update

TO # and Name	**TO 154 - Contract & Financial Management**
Owner Unit	**COO**
Partner	**Accenture**
Reporting Period	**December 15 - December 15, 2003**

Project Contacts

	FSA	Partner
Sponsor/Mgt	**Terri Shaw**	**Ken Dineen**
Project Lead	**Carol Seifert**	**Luana Lewis**
ITR		
Tech Rep		
COR	**Carol Seifert**	**Mike Swain**

Prepared By	**Mike Swain**
Date Prepared	**December 15, 2003**

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Status Highlights

TO 154 - Contract & Financial Management

	Overall Score	Overall Trend	Comments
Overall Project Scorecard	Yellow	Worse	ATP issued 12/10/03. No formal award as of 12/15/03.
Overall Project Stage	Ongoing	**Est. % TO Completed**	2%
Red Flags/Major Issues			
Corrective Actions Taken			
Management Support Needed			

Major Accomplishments Over Past Two Weeks
Submitted 12 Task Order proposals: TO117 Mod 4 R1 – EAI, TO118 Mod 5 R1 – ITA, TO120 Mod 2 – Security and Privacy Support, TO121 Mod 1 – LMS Software Renewal, TO147 Mod 1 –Trading Ptr Mgt, TO151 – Integration Leadership Spt, TO151 R1 – Integration Leadership Spt, TO151 R2 – Integration Leadership Spt, TO152 – Data Strategy II, TO153 R2 – Integration Spt & Transition, TO153 R3 – Integration Spt & Transition, and TO154 R2 – Contract & Financial Mgt.
Continued staff security effort – 144 of 150 packages complete.
Continued subcontractor negotiation efforts – 24 signed and active, 58 inactive.
Note: This report includes the predecessor Task Order (TO132) performance during this period.
Upcoming Activities Over Next Two Weeks
Submit outstanding Task Order proposals: TO77WO3 Mod 2 – eServicing, TO116 Mod 5 – ezAudit, and TO144 Mod 1 – eAuthenticate & e Signature
Continue staff security effort.
Continue subcontractor negotiation efforts.

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Project Scorecard

TO 154 - Contract & Financial Management

Category	Score	Trend	Comments
Schedule	G	⟺	
Cost	G	⟺	
Quality	G	⟺	
Scope	G	⟺	
Task Order	Y	⇩	
Overall Score	Yellow	Worse	ATP issued 12/10/03. No formal award as of 12/15/03.

R — High Risk – Significantly impacts Project schedule/cost
ex) 4+ weeks over schedule
10% over cost

Y — Moderate Risk – Minor schedule/cost slippage and/or manageable issues
ex) 2-4 weeks over schedule
5-10% over cost

G — Low Risk – On schedule, on budget and no significant issues
ex) 0-2 weeks over schedule
0-5% over cost

⇧ Better ⇩ Worse ⟺ Same

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Timeline

TO 154 - Contract & Financial Management

Effort Delivered Review	Review Date
1. Contract and Financial Management - December 2003	1/9/2004
2. Contract and Financial Management - January 2004	2/10/2004
2. Contract and Financial Management - February 2004	3/10/2004
2. Contract and Financial Management - March 2004	4/9/2004
2. Contract and Financial Management - April 2004	5/10/2004
3. Contract and Financial Management - May 2004	6/10/2004
4. Contract and Financial Management - June 2004	7/9/2004
5. Contract and Financial Management - July 2004	8/10/2004
6. Contract and Financial Management - August 2004	9/10/2004
7. Contract and Financial Management - September 2004	10/11/2004
8. Contract and Financial Management - October 2004	11/10/2004
9. Contract and Financial Management - November 2004	12/10/2004

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